



## *Asian Services in Action, Inc*

*www.asiainc-ohio.org*

730 Carroll Street, Akron, OH 44304  
330-535-3263

3631 Perkins Ave, Ste. 2A-W  
216-881-0330

Position Available: ***Community Health Worker - Hmong***  
Location: **Cleveland, Ohio**  
Pay Rate: **Contract position (hourly, 5-10 hours/week)**

Asian Services In Action (ASIA) is a growing non-profit multi-service agency with two sites (Akron and Cleveland) serving predominantly low-income, underserved, limited English-speaking Asian American and Pacific Islander (AAPI) immigrant and refugee populations of all ages. Our mission is to empower AAPIs in Northeast Ohio to enhance their well-being, build their communities and to improve their self-sufficiency through culturally and linguistically relevant information and services.

ASIA is offering Hmong Community Health Worker (CHW) contract position. The CHW's role is to provide culturally and linguistically appropriate support, outreach and education to their respective community. He or she must be outgoing, available during non-traditional work hours (weekends and evenings), adhere to ASIA's client confidentiality policy, have good follow-through, and most importantly, have an expressed interest and commitment to ASIA's mission. The CHW will work directly with ASIA's Community Health Promotions department and its staff.

### **Duties and Responsibilities**

1. Utilize informal networks (faith, business, and ethnic social) to outreach and educate ethnic community on specific health issues which include: Type 2 diabetes, immunization, childhood lead prevention, breast and cervical cancer, hepatitis B, and other areas.
2. Conduct program recruitment and outreach to the ethnic community.
3. Work with CHP staff to coordinate health screening and presentation events in the community; provide bilingual support at these events.
4. Assist CHP staff in language and cultural translation. This may include activities such as:
  - a. Providing translation or support to CHP staff and others during home visits.
  - b. Serving as a resource to staff members
5. Assist in coordinating client services
  - a. Assisting people to seek follow-up medical services when necessary
  - b. Assisting client with transportation to and from appointments
  - c. Promoting and scheduling appointments with clients
  - d. Informing clients about other community resources



*Asian Services in Action, Inc*

[www.asiainc-ohio.org](http://www.asiainc-ohio.org)

730 Carroll Street, Akron, OH 44304  
330-535-3263

3631 Perkins Ave, Ste. 2A-W  
216-881-0330

- e. Presenting health education in a culturally appropriate format. For example, teaching clients how to prepare traditional foods using less fat etc; as instructed by CHP staff.
  - b. Providing social support to improve member's adherence to medical treatment and lessen the risk that they will drop out of program.
  - d. Helping clients with understanding program eligibility and helping them complete enrollment forms, etc.
6. Participate in trainings (which include a one-day CHW training)
7. Maintain outreach records and furnish collected information to CHP staff in a timely manner. Maintain all client information in a confidential manner in accordance with policy and HIPAA regulations.

**Qualifications**

- 1. Must reside in and share experience, language and/or culture of the community to be served.
- 2. Must have valid driver's license and liability insurance coverage.
- 3. Bi-lingual preferred
- 4. High School Diploma or GED preferred
- 5. Minimum of 1-2 years experience in health, social or community services or comparable
- 6. Have access to Internet and computer at home

**General Information**

Inquiries should be directed to Sujata Burgess, Program Specialist - Community Health Promotions via e-mail ([sburgess@asiainc-ohio.org](mailto:sburgess@asiainc-ohio.org).) No calls please.